



OnTrack Donation Protocol

At OnTrack Rogue Valley, we are committed to supporting individuals and families on their journey to recovery, health, and well-being. To maintain high standards of care, safety, and respect for those we serve, we have updated our donation policy to accept only new items. This policy applies to all clothing, household goods, and other donated items.

Why We Only Accept New Items:

Health and Safety: New items ensure a standard of cleanliness and reduce risks associated with used items, such as allergens, bacteria, and contaminants, prioritizing the health and safety of our clients.

Quality and Dignity: New items are free from wear and tear, providing a sense of dignity and quality for those receiving them.

Resource Efficiency: Limiting donations to new items allows our team to focus resources directly on programs and services instead of sorting and inspecting donations.

Compliance with Safety Standards: New items comply with current safety regulations, ensuring that all donations meet required standards.

Positive Impact on Well-being: Receiving new items can reinforce individuals' self-worth, showing them, they are valued and supported on their recovery journey.

How You Can Help:

- **Donate New Items:** We gratefully accept new clothing, household items, books, toys, and other essentials. Please ensure all donations are clean, if possible, in their original packaging.
- **Make a Financial Contribution:** Monetary donations allow us to purchase essential items and directly fund our programs. Contributions can be made through our website or by contacting our development office at (541) 200 5042.
- **Organize Donation Drives:** Consider organizing a drive for new items within your community, workplace, or social circle to support those served by OnTrack Rogue Valley. This initiative is not intended for OnTrack employees.

We deeply appreciate the generosity of our community and believe these guidelines will help us continue to provide the highest quality support for those on the path to recovery. Thank you for your understanding and cooperation.

For questions about our donation policy or to organize a donation drive, please contact Azalea Lusch, Development & Marketing Director, at a.lusch@ontrackroguevalley.org